

Ref: RD/FO/022/2022

Date : 3<sup>rd</sup> October 2022

Subject : Customer Support and Room Booking new platform

Dear Public and residents,

Please be informed that we are currently migrating to our new customer support and room booking platform to improve our service and response time, and tracking.

Please find the below link and also the code for the new platform:

Customer Support: <a href="https://ubdcorp.servicedashboard.my/services/guestrequest.php">https://ubdcorp.servicedashboard.my/services/guestrequest.php</a>

Room booking: <a href="https://ubdcorp.servicedashboard.my/services/booking.php">https://ubdcorp.servicedashboard.my/services/booking.php</a>

Customer Feedback: https://ubdcorp.servicedashboard.my/services/guestfeedback.php

Event booking: https://ubdcorp.servicedashboard.my/services/eventbooking.php

We seek your kind cooperation and understanding on this matter. Should you have any concerns, please let us know by contacting us at +673 872 5688. Thank you.



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